

SURVEY OF FINAL YEAR HOTEL AND RESTAURANT BUSINESS STUDENTS

Execution time

The survey was conducted in the spring semester of 2021 before the defence of the Graduation theses.

Objective

The aim is to collect data on graduates' satisfaction with studies, to use the collected data to improve the Hotel and Restaurant Business study programme.

Short presentation of the questionnaire

The questionnaire consists of 11 closed-ended and open-ended questions. Final year students of Hotel and Restaurant Business rated the study programme according to 11 statements on a five-point scale from 1 to 5, where 5 means “Strongly agree” with the statement (assigned a score of 5) and 1 means “Strongly disagree” (assigned a score of 1). 14 students participated in the survey.

Presentation of survey results:

In the final year more than 90% of students are working: 24.08% under the study programme and 68.52% not under the study programme. Many students were satisfied with their studies because they met their expectations. The strengths are the communication between teachers and students, based on mutual respect, the benefits of internships, the opportunity to participate in scientific activities, the access to and supply of information sources.

Rate how much you agree or disagree with the statements on the scale from 1 to 5, where 5 means strongly agree, 1 – strongly disagree.

Statements	Average
1. The studies met my expectations	3,6
2. The knowledge and skills I have acquired during my studies are in demand in the labor market	3,7
3. Communication between teachers and students is based on mutual respect	4,9
4. Internships carried out during the studies were useful	3,9
5. I had the opportunity to go abroad (to study, to carry out practice, to participate in project activities)	3,7
6. The literature supply in the library / reading room and access to information sources matched my needs	4,6
7. The classrooms are adapted to implement the study programme	4,1
8. I was able to use special equipment, laboratories, and other facilities to do my individual tasks	3,9
9. I had the opportunity to participate in scientific / artistic activities	3,9

Positive statements:

1. Communication between teachers and students is based on mutual respect.



2. The literature supply in the library / reading room and access to information sources matched my needs.
3. The classrooms are adapted to implement the study programme.
4. I was able to use special equipment, laboratories, and other facilities to do my individual tasks.
5. I had the opportunity to participate in scientific / artistic activities.

To be improved

1. The knowledge and skills I have acquired during my studies are in demand in the labor market.
2. The studies met my expectations.

What skills did you develop while studying?

Statements	Average
1. Critical thinking and problem solving	3,8
2. Cooperation	4,2
3. Creativity	3,7
4. Digital literacy (reliable and critical use of information and communication technologies)	3,4
5. Independence	4,4
6. Effective oral and written communication	4,0
7. Career management	3,7

Respondents stated that independence and cooperation, as well as effective written and oral communication, the ability to think critically and solve problems were the most developed during the study year.

How well are you ready for a professional career after graduation:

1. Enough to work under the acquired education	38.33%
2. Sufficiently enough to be able to work under the acquired education	42.48%
3. Insufficient, the employment will require learning everything	9.81%
4. Insufficient, but I do not plan to work under the acquired education	5.66%
5. Other	3.72%

The vast majority of students say that they feel ready to work under the study programme, it can be assumed that the quality of studies is ensured and the content of the programme meets the expectations of students and employers.

Would you recommend your friends / colleagues / acquaintances to choose this study programme?

1. Yes / Probably yes	66.22%
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A significant number of students would recommend this study programme to their friends, colleagues and acquaintances, which is considered to be the highest evaluation of their activities.

What next?

The results of the survey were discussed at a meeting of the Tourism Department, with teachers discussing possible changes. The results of the survey were also presented at the meetings of the study committees, and possible improvements in the future are planned. Information on aspects that are well assessed and could be improved was made available on the Faculty website.